

## Garuda Indonesia move to Heathrow enabled by Commercial Telecoms



Garuda Indonesia launched their first direct flight from London to Jakarta in March 2016 and will be using its fleet of Boeing 777-300ER's to operate a five times a week service, an increase to the three times a week service previously operated from Gatwick, which will offer passengers a more flexible flight schedule. The airline decided to leave Gatwick for Heathrow in order to launch a direct service and take advantage of Heathrow's unique offering as a global hub for transferring passengers – as well giving UK passengers more flight options.

The national carrier has been acknowledged as the World's Best Regional Airline, World's Best Economy Class and World's Best Cabin Crew. The move will offer businesses across the UK access to one of the largest economies in South East Asia on a more permanent basis. This displays the distance Garuda Indonesia have come from starting its services at Sussex airport in September 2014.

As part of their move, Garuda Indonesia needed to install network connectivity into its new office at Heathrow Terminal three. Garuda Indonesia engaged the services of Heathrow Commercial Telecoms, where we installed both head office connections back to Indonesia as well as local networking. Heathrow Commercial Telecoms deployed a number of services including Airport Hub (APH) connectivity, Heathrow Broadband, Wireless (Wi-Fi) and IP Phones.

Kevin Fernandes, Garuda Indonesia Airport Services Officer "We needed to make the move as simple as possible with a very tight timescale for the project, and having Heathrow's own telecoms services helped us navigate the potential complexities of an Airport environment while making our first flight from Heathrow as success"