



Airport-Collaborative Decision Making

Improving efficiency, increasing punctuality and reducing emissions at Heathrow

A-CDM Portal Remote access

Remote access will be provided individually to named users in order to allow secure remote access to the Airport Collaborative Decision Making platform application for Operational purposes as outlined in the current A-CDM MOU.

Requirements;

The A-CDM application is cross browser compatible and can now be used in the latest versions (@Dec. 2012) of Firefox, Safari, Internet Explorer (IE6 or later) or Chrome with Adobe Flash Player v9 or later. However please note the Situational Awareness Map element (SAM) is not supported in Safari.

Your A-CDM Portal access consists of:

- A username (your email address) and password.
- Keep your password confidential
- Do not allow others to use your account information and password.
- Contact Heathrow Airport Limited immediately on 020 8745 5355 if you believe that your account information has been compromised
- Contact Heathrow Airport Limited on 020 8745 5355 when access to A-CDM is no longer required or you leave the employment of your company.

I agree to use the remote A-CDM service as set out in the MOU and undertake not to misuse the services offered, in particular not to bypass any security measures implemented by the information services; nor to use any devices or run any applications which result in, or may result in, damage to the systems of Heathrow Airport Limited; nor to use the service for anything other than operational purposes pursuant with my current role.

(Signed) _____ (Date) _____

(Print Name) _____ (Phone) _____

(Reason for request (e.g. Operational use Airline) _____

(Company Name and Location) _____

(Email Address) _____

Keep a copy of this form for your records as it has important phone numbers

Please fax this completed form to: **0208 929 9878** Or by mail to:

itservicedeskrequest@heathrow.com

Once this form is received by Heathrow Airport Limited, you will be contacted to inform you of your password. Thank you.